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RECEIVED

MAY 1 - 2001

Technology Center 2600

Date: 4/25/01

HONORABLE COMMISSIONER OF PATENTS AND TRADEMARKS

Washington, D.C. 20231

Attorney Docket No.: DAVOX-142XX

Sir:

In re application of: Malcom B. Strandberg

Entitled: SYSTEM AND METHOD FOR PROVIDING AN AUTOMATIC TELEPHONE CALL BACK FROM
INFORMATION PROVIDED AT A DATA TERMINAL

Transmitted herewith is an amendment in the above-identified application. The
following checked items are applicable:

- [x] A Petition for Extension of Time for 3 month(s) is hereby made, under §1.136(a);
a check in the amount of \$890 is enclosed per §1.17.
[x] R. Anthony Diehl is hereby appointed Associate Attorney by:
Registration No.: 38,432

Attorney of Record: Kevin J. Carroll
Registration No.: 36,384


[] Other:

CLAIMS AFTER AMENDMENT:	MINUS PRIOR PAID CLAIMS:	EQUALS PRESENT EXTRA CLAIMS:	RATE:	ADDITIONAL FEE:
Independent 3	- 3	= 0	x \$80.00 =	0
Total 28	- 20	= 0	x \$18.00 =	0
[] Multiple Dependent Claims (1st presentation)			+ \$270.00 =	
SUBTOTAL ADDITIONAL CLAIM FEE				0
Small Entity filing, divide by 1/2.				
TOTAL ADDITIONAL CLAIM FEE				0

- [x] No additional claim fee.
[] The claim fee has been calculated above; check number 5342 in the amount of \$611
is enclosed.
[x] In the event a Petition for Extension of Time is required by this paper and not
otherwise provided, such Petition is hereby made and authorization is provided
herewith to charge Deposit Account No. 02-3285 for the cost of such extension.
[x] The Commissioner is hereby authorized to charge payment of any additional filing
fees under §1.16 associated with this communication or credit any overpayment to
Deposit Account No. 02-3285.

I hereby certify that this correspondence is being deposited with the U.S. Postal
Service as first class mail in an envelope addressed to: Honorable Commissioner of
Patents and Trademarks, Washington, D.C. on April 25, 2001.

SUBMIT IN TRIPLICATE


Attorney of Record: R. Anthony Diehl
Registration No. 38,432